

# **Mountain Mutual Water Company**

**4338 Timber Lane, Cripple Creek, CO 80813**

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The annual meeting of the Mountain Mutual Water Company was held at 10:00 am on Saturday March 21, 2015 at Cripple Creek Mountain Estates POA. The meeting was attended by 10 residents, 4 board members (Ed Dunn, Jim Noble, Bill Martin and Hope Christensen) and 3 employees (Don Hindman, Albert Snare and Kevin Karloske).

The meeting was called to order by Jim Noble at 10:10 am. Bill Martin made a motion to approve the agenda, Hope Christensen seconded, all approved. This was followed by the introduction of the board members and staff. Ed Dunn made a motion to approve last year's minutes, Jim Noble seconded, all approved.

Jim Noble made a motion to declare the election. The election was minimal with one open seat. Jessica Memmer was elected into the position.

Treasurer Jim Noble reviewed the financial report. Jim went over our cash flow with accounts going out and received. Our numbers will stay the same until the taxes are done. Our office equipment remains a little lower than last year. Jim went over the successes of our new software. We are doing better on billing and payments. The new software allows us to do billing in three days instead of ten and enables us to respond to customers in a timely manner. We are getting better in our collection efforts each year. This year we will have collected almost \$40,000 in old receivables due on availability accounts.

Jim went over our projected income and budget for our upgrades on the transmission line. Bill Martin made a motion to approve the treasurer's report, Hope Christensen seconded, all approved.

Don Hindman gave an update on the system and operations. Our focus is to update and improve our aging infrastructure. Some areas take more than others, while focusing on the problem areas first. Kevin and Albert are working on the upgrades and are making amazing progress. The new lines are more reliable and have no repair problems. With our better equipment we can move faster and get more done.

Jim, Ed and Don answered questions from the owners on the new system and upgrades. Ed and Jim talked about cost and keeping within our budget without having to borrow money.

The board of directors each went over their separate activities:

Jim Noble went over the strategic plan. We have almost completed the current strategic plan and will make a new one for the next five to ten years. We plan to start with the most important items first to ensure a more efficient water system.

Hope went over the Emergency Response Plan. This will take a while to do and get all items in place so we can take care of emergencies in an efficient and timely manner.

Ed talked about the operating Policy and Procedures.

1. We need to check the state mandates and see what is required.
2. The operating policy and procedures need to be put into a documented form for continuity and training.
3. A reference document needs to be made to implement an emergency plan. If staff is not available, whom ever steps in will know exactly what to do to take over any job in question.

Bill Martin talked about the by-laws update. We will be working on updating our water tap agreement. We will update the wording to define household use. We will also check the by-laws for fire protection water usage.

Infrastructure Improvement Project was discussed by Don and Ed. We have abandoned the USDA loan to use our in-house personnel to do upgrades and improvements. This gives us more control on costs and budget. We will have a longer line improving capacity. We will be replacing the line as we can, with bigger and stronger HDPE pipe.

Beth Nestor from the Coalition of the Upper North Platte was our speaker on water conservation. She spoke about water health and the Clean Water Act. She talked about the ecosystem and mitigation in the wild fire areas. She also spoke about things homeowners can do to keep their land and homes safe if there is a fire. There was a public question and answer session with the guest speaker.

Jim Noble made a motion to adjourn the meeting at 12:15 pm, Hope Christensen seconded, all approved.